ACTUAL VIEW SWINGIN' UNDER THE STARS @ SYDNEY OPERA HOUSE DLTONE WESTERN BROADWALK

# Getting There and Entry

## How do I get there?

Visitors to SWINGIN' Under The Stars NYE 2023 are strongly encouraged to use public transport wherever possible. For up-to-date city-wide transport information, visit <a href="www.transportnsw.info">www.transportnsw.info</a> or check the official <a href="www.sydneynewyearseve.com">www.sydneynewyearseve.com</a> website for updates on transport, including road closures, train and bus information closer to the date of the event.

#### How do I access the venue?

Primary ticket holders will be sent an email closer to the date of the event with comprehensive instructions on how to enter the venue on the evening. To gain access to SWINGIN' Under The Stars NYE 2023, all guests must have a valid ticket and photo identification in the form of a driver licence, passport or government issued photo ID.

## What time will doors open?

Doors open at 6:30 pm for all ticket holders. Patrons with tickets to SWINGIN' Under The Stars NYE 2023 will only be able to enter the Sydney Opera House precinct from 4:00 pm onwards. If your arrival is prior to this time, you will be asked to wait in an assembly area until ticket scanning commences. Running times are approximate and are subject to change.

#### Can I use the Wilson car park at Sydney Opera House?

Visitors to the Opera House on New Year's Eve are strongly encouraged to use public transport wherever possible. For up-to-date city-wide transport information, visit or check the official Sydney New Year's Eve website <a href="www.sydneynewyearseve.com">www.sydneynewyearseve.com</a> for updates on transport, including road closures, train and bus information closer to the date of the event. Please note that the Wilson Carpark at the Sydney Opera House will be closed and inaccessible for the event.

# Can I leave the party and re-enter at a later time?

Sorry, pass-outs will not be available.

## What is the minimum age for Swingin' Under The Stars NYE 2023?

The minimum age requirement for this event is 18 years old.

## 2. What's Included and Dress Code

### What is included in my ticket?

### Experience

- Rat Pack Reloaded Show. Opened for Michael Bublé in Sydney, the Dubai World Cup
- Dance performances from the Vegas Dancers
- Music from the Players 10-piece Big Band and a DJ to help you party the night away

### Eat and drink (all inclusive)

- · Award winning 4 course alternate serve sit down menu
- Premium sparkling, red and white wine, beer, soft drink, sparkling and still water

#### **Fireworks**

The best seats in the house for two spectacular firework shows.

- 9:15pm session
- · Midnight session

#### What is the dress code?

Smart Casual Chic. Please do not wear thongs and be mindful that high heels may be a trip hazard, however we do recommend bringing flat shoes so you can dance the night away.

## Are there cloaking facilities?

There will be limited cloaking facilities available. We strongly encourage patrons to leave bags at home and to avoid bringing any large items (anything larger than an A4 sheet of paper) to the Sydney Opera House to avoid delays. For more information, please visit <u>Sydney Opera House | Safety & security</u>.

#### Will there be seating for everyone?

Yes, seating is included. Attendees will be allocated a specified table and seating. No preferential seating available. All seating is at the venue's discretion. Individual tickets or group bookings of less than 10 will be subject to venue discretionary seating allocations. Exclusive tables must be booked for a minimum of 10. Bookings under 10 guests may share the table with other guests (unless otherwise advised). Tickets purchased together will be seated together where possible. If you have any questions, please contact hello@doltonehospitalitygroup.com.au.

#### Will dietary requirements be catered to?

Please indicate your dietary requirements at the time of purchase. If you have any questions, please contact (02) 8571 0622 or hello@doltonehospitalitygroup.com.au.

# 3. Ticketing

## Do I need my ticket to enter?

You will need to present a ticket to enter SWINGIN' Under The Stars NYE 2023. Please bring a printed ticket or a digital ticket to gain access to the Sydney Opera House precinct. If you fail to bring your ticket, you will not be granted entry to the event.

## Can I purchase tickets at the door?

Tickets must be purchased in advance online through:

- www.nye23.com.au
- www.doltonehospitalitygroup.com.au
- · www.sydneyoperahouse.com.au

There will be no tickets available for purchase at the door.

### Can I buy the ticket as a gift for a friend?

Yes. As long as each ticket has a valid and unique code, they will be granted entry.

### My ticket has my name on it. Can someone else come in my place if I am unable to make it?

Yes. As long as each ticket has a valid and unique code, another guest can enter with a ticket given to them.

## I am purchasing from overseas. Can I get my ticket sent to me?

All tickets purchased for SWINGIN' Under The Stars NYE 2023 will be sent via email. Please ensure you print your ticket beforehand or bring a digital version of your ticket to enter your event.

#### Who do I contact for any issues with my ticket?

(02) 8571 0622 hello@doltonehospitalitygroup.com.au.

## Is there an age restriction? Can I bring my children?

SWINGIN' Under The Stars NYE 2023 is for adults aged 18 and over only. Identification will be checked at the door, a valid form of identification will be required. Valid international driver licence will be accepted.

# 4. Preparation and Planning

## How do I plan for the weather?

The event will proceed rain, hail or shine. If there are extreme weather conditions, Doltone Hospitality Group will contact you with further information, 48 hours prior to the event. Doltone Hospitality Group will provide a wet weather contingency plan closer to the day of the event. In case of extreme weather preventing the outdoor seated dining experience from proceeding, Doltone Hospitality Group will adjust the offering and provide a sheltered immersive culinary and beverage alternative.

#### Will there be an ATM in the venue?

This event is an all-inclusive, except for spirits offerings. If you wish to buy spirits on the evening, contactless payments will be accepted. There are no facilities for cash payments.

### Can I bring alcohol onto the premise?

SWINGIN' Under The Stars NYE 2023 is a licensed event. As such, no alcohol can be brought into the venue or into the Sydney Opera House precinct. All visitors transiting through the Sydney Opera House site will be subject to bag checks and prohibited items listed in the Sydney Opera House's <u>Conditions of Entry</u> will not be permitted. Anyone found with unauthorized alcohol will be asked to leave by security.

### Will there be a smoking area?

SWINGIN' Under The Stars NYE 2023 is a non-smoking event. The Sydney Opera House is a smoke-free site.

